

Quality Policy

We at Tata Power are committed to continuously improving levels of Quality across all our businesses thereby ensuring the satisfaction of our Stakeholders. We believe in the principle of **First time right & Quality Always** and will work towards this objective by:-

- Ensuring all processes, products and services conform to relevant and benchmarked standards of quality so as to meet aspirations of stakeholders especially customers.
- Effective Implementation of Quality Management System (QMS) and quality measures to ensure high level of performance of processes, products and services.
- Embracing quality principles and Business Excellence journey as per accreditation of Tata Business Excellence Model (TBEM).
- Identifying, reviewing and resolving Corrective and Preventive Action (CAPA) of all non conformances and facilitating assurance and excellence in processes & results.



(Praveer Sinha)

CEO & Managing Director

Date: 15th June, 2018

